

Putting deliveries on the map!

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The objective of the Collections and Delivery Work Redesign Project is to develop new collection and delivery work process and measurement procedures through the introduction of agreed work standards and systems.

A crucial part of the project has been the purchase of the *GeoRoute* routing software from GIRO Inc., Canada. The new software is a GIS-based delivery routing program which uses operational data, Ordinance Survey mapping and GeoDirectory address data to calculate the best possible routes to service our customers each day.

As GeoDirectory stores information against every delivery point and is currently going through a major national update, *GeoRoute* will be able to produce balanced and effective delivery routes which reflect the most up-to-date information on our customers.

The routing system will interface with CAD (Customer Address Database) to ensure that there is an integrated flow of information from the delivery network to our automated mail centres throughout the country.

This optimised routing software will allow An Post to revise all of its 3,500 delivery routes in a fraction of the time it currently takes.

By using the agreed Work Standards, the program will be able to cater for all aspects of delivery work including increasing volumes, new development and the introduction of roadside boxes.